

## Welcome to Excel Telemedia

Thank you for choosing Excel Telemedia. You are now only a few short steps away from becoming a self-employed Phone Chat operator!

Having been established in 2001, we are one of the leading providers of services within the chat line industry. With many years experience we are a company you can trust; we know what we are doing and how to do it best. To show our confidence, we make the following promises to you:

- We **guarantee** to pay you every week for phone chat and every four weeks for text chat, straight into your bank account, for every second of work.
- We **guarantee** a 24/7 manned helpdesk (no automated robots!) with friendly, helpful staff who will guide you through every step of becoming a chat line operator and deal with any questions or queries you may have.
- We **guarantee** no hidden costs, you will never have to pay a penny to join us or use our service; you simply get paid what you earn. All our contact numbers are free phone numbers so you don't even have to pay to call our helpdesk!
- We **guarantee** there are no minimum working hours. You simply log on as and when you want, for as long or short a period as you want.

**Moreover, we provide one of the largest and most professional services in the chat line industry. We attract large numbers of customers for our operators; this means that by choosing to work with Excel Telemedia, you will receive lots of calls whatever time you choose to log on.**

Everything you need is included in this information pack. There's an information sheet which needs to be filled in with some basic information about you, and two copies of our contract (one which should be signed and returned to us and one for your own records). You will also find the 'Excel Telemedia Operator Question Sheet' which you will also need to complete (if you are interested in becoming a **Phone Chat** operator). All you need to do then is pop it into a stamped addressed envelope (Excel Telemedia Ltd, 167-173 Wandsworth High Street, London, SW18 4JB), along with proof of your identity and proof of your address, such as a utility bill, and drop it in the nearest post box. **Without both pieces of identification we will be unable to process your application.** As soon as we receive your documents, we will contact you to go through how to log on and use the service.

As part of the issuing process you will need to take part in an audition. During the audition you will be asked to discuss certain subjects of an adult nature. You will be expected to speak for at least eight minutes. The main goal here is to ensure that you are comfortable and confident over the phone. You will also need to choose which categories you want to be included in before we contact you. Please read the manual thoroughly as this will give you full details of the categories you can choose, along with all other aspects of the service. If you have any queries, please contact us.

If successful you will then be taken through the rest of the issuing where you will receive your ID and PIN number. We aim to do this within five days of receiving your documents, so look forward to receiving a call from us! We'll call you at a time convenient for you, just tick your preferred time on the information sheet, and after the audition the setup takes no longer than 10 minutes.

Through our years of experience, we understand that you may be nervous in giving this a go. Our advice to you is that you really have nothing to lose. Once you are signed up with us, you

are under no obligation to use the services. We don't pressure our self-employed staff into working; it is completely up to you when you want to work.

So don't delay, take a minute now to fill in the information sheet, read and sign the contracts, put your information sheet with contract on the back, proof of address and a proof of ID in a stamped addressed envelope and start earning within the week! We look forward to speaking to you soon. If you have any questions or queries, just give us a call on **0800 075 9750** during office hours and one of our helpful staff will answer any questions you may have.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Nick Bakewell', written in a cursive style.

**Nick Bakewell**  
Product Administrator

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**Application Documents for the Position of:**

**Self Employed Chat Operator**

**With Excel Telemedia**

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Thank you for taking this first step to becoming an Operator with us.

To complete your application, follow these steps:

- **Fill in the Information Sheet with your details;**
- **Sign the copy of the contract on the reverse if the information sheet;**
- **Keep the other copy of the contract for yourself;**
- **Photocopy a proof of your address (Utility Bill, Drivers Licence etc...) and a proof of your age (Drivers Licence, Passport, Birth Certificate);**
- **Complete the Question Sheet**
- **Send all these documents (Information Sheet, Signed copy of the contract, question sheet and your proof of address and age) to us in one of the following ways:**

**By Post:**

Excel Telemedia Ltd  
167-173 Wandsworth High Street  
London  
SW18 4JB

**By Fax:**

0870 345 1111

**By Email:**

[info@exceltelemedia.co.uk](mailto:info@exceltelemedia.co.uk)

**Please remember to include all the requested documents to speed up you application**

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**SELF EMPLOYED OPERATOR INFORMATION SHEET**

FULL NAME

GENDER MALE  FEMALE  OTHER   
 IF OTHER PLEASE SPECIFY: \_\_\_\_\_

DATE OF BIRTH (day/month/year)   /   19

HOME TELEPHONE NUMBER

MOBILE TELEPHONE NUMBER

YOUR FULL ADDRESS

POSTCODE

EMAIL ADDRESS

WHEN IS BEST TO CONTACT YOU? 9am - 1pm  1pm - 5pm

HOW MUCH WOULD YOU LIKE TO EARN PER WEEK?  
 £50 -  £100    £150 -  £300    £300 +

HOW MANY HOURS ARE YOU AVAILABLE TO WORK TO ACHIEVE YOUR DESIRED EARNINGS?  
 10h/week     10 - 20h/week     30h + /week

WHICH SERVICE(S) ARE YOU APPLYING FOR? (You can tick any combination)  
 Phone Chat  Webcam  Text Chat

**BANK DETAILS**

Please ensure details are correct. Check with your Bank if you are unsure.

BANK NAME

ACCOUNT HOLDERS NAME

SORT CODE (6 DIGITS)   -   -

ACCOUNT NUMBER (8 DIGITS)

REFERENCE NUMBER (if applicable)

**PROOF OF IDENTIFICATION AND ADDRESS**

You must provide us with proof of your DOB and CURRENT ADDRESS.

**PLEASE DO NOT SEND ORIGINAL DOCUMENTS - SEND CLEAR PHOTOCOPIES ONLY**

Please tick below which form of identification you have submitted with this sheet.

In most cases you will have to send us 2 photocopied documents, however a photocopy of your Drivers Licence would be ideal as it has both your DOB and Address.

PASSPORT   
 BIRTH CERTIFICATE   
 DRIVERS LICENCE   
 UTILITY BILL

**YOUR APPLICATION WILL NOT BE PROCESSED WITHOUT THESE TWO PIECES OF IDENTIFICATION**

**WHERE DID YOU HEAR ABOUT THIS POSITION:**

REFERRED BY (if applicable) NAME:  USER ID:

I confirm that the above information is correct and complete and that I am over 18 years of age. I understand that failure to disclose relevant or false information may be sufficient grounds for terminating my contract.

Signed..... Date.....

For office use only    AVC    VCLC  
 Received:    Contact 2:  
 Contact 1:    Contact 3:    AD

## INDEPENDENT SELF-EMPLOYED CALL OPERATORS CONTRACT

These terms of engagement cancel and replace all previous letters of engagement, agreement and arrangements, whether oral or in writing, between Excel Telemedia Ltd and yourself, all of which shall be deemed to have terminated by mutual consent.

The Company: **Excel Telemedia Ltd**

The Self-employed Operator \_\_\_\_\_ (Print Name) Date of issue: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**SUB-CONTRACT** The Self-employed Operator shall supply the services as described in the Excel Telemedia Operator Manual on a non-exclusive basis to Excel Telemedia Ltd. The services shall be supplied to the best ability of the Self-employed Operator. Excel Telemedia Ltd shall be under no obligation to request the supply of services.

**WORKING HOURS** The Self-employed Operator shall provide the services for such hours at such times as they shall, in their absolute discretion, decide. There are no minimum hours required and, in order to indicate availability to do so, the Self-employed Operator must log onto the Company's telephone system with the PIN details provided. The Self-employed Operator will provide the services from their home address, or such other address as they may nominate.

**PAYMENT** The Fee for providing the services shall be calculated based on the current operator rate (please refer to the Excel Telemedia Operator Manual) and paid within 5 days of the cut off point. The Company will raise an invoice for payment containing a description of the services provided, including dates and hours for all work undertaken in connection with the service. The invoice shall be based on minutes during which the Self-employed Operator has provided the services according to the telephonic records maintained by the Company. The following further conditions apply and are consented to by the Self-employed Operator:

Invoices shall not be raised for amounts below £1. In the event that the Fee due to the Self-employed Operator in respect of a particular month is £1 or less, this amount shall not be paid that month, but shall instead be rolled forward to the following payment interval.

The Fee shall be paid for minutes during which the services are provided only. No Fee shall be payable in respect of periods where the Self-employed Operator has indicated availability but is not providing the services.

Excel Telemedia Limited reserves the right to withhold payments to Self-Employed Operators found to be responsible for unacceptable activity or in breach on any terms and conditions set by this contract and the Excel Telemedia Operator Manual

**COMMISSION** The Company may, from time to time, offer the Self-employed Operator the opportunity to participate in a discretionary commission scheme. If any such scheme is operated, it will be on such basis and subject to such terms as the Company shall notify the Self-employed Operator from time to time. The Self-employed Operator shall have no contractual right to any form of commission.

**TAXATION** The Self-employed Operator is responsible for registering as a Self-employed person with the Inland Revenue and the Contributions Agency and ensuring that all statutory obligations are fulfilled. The Self-employed Operator agrees that they are fully responsible for any and all income tax, national insurance or other cost due on the Fee and indemnifies the Company in respect of the same. Excel Telemedia Ltd shall have no liability for any Tax or similar Payments in respect of the sums paid by Excel Telemedia Ltd to the Self-employed Operator. The Self-employed Operator will keep Excel Telemedia Ltd indemnified against any claim for Taxation or National Insurance Contributions (including Interest and Penalties) or similar Taxes or Levies arising by reason of the payments made by Excel Telemedia Ltd to the Self-employed Operator.

**LOYALTY** The Self-employed Operator will not promote, advertise, sell or in any way discuss other services or products with users or customers of Excel Telemedia Ltd's services. Any Self-employed Operator found to be promoting or selling unauthorised services or products will have their contract terminated immediately. The Self-employed Operator may also be liable to a claim for loss of profits arising from their actions.

**TERMINATION** This agreement may be terminated by Excel Telemedia Ltd with no notice period to the Self-employed Operator. In addition, the Self-employed Operator's standard of service will be regularly reviewed and unacceptable standards may result in their contract being terminated. The Self-employed Operator will carry out the services in compliance with the guidelines and within the parameters laid down by the Company. The Self-employed Operator may terminate the agreement forthwith on notice in writing to Excel Telemedia Ltd.

**CONFIDENTIALITY** Both Excel Telemedia Ltd and the Self-employed Operator have a duty to keep secret all information given or gained in confidence. The Self-employed Operator agrees not to disclose to anyone any confidential information concerning the affairs of Excel Telemedia Ltd., either during the appointment or after its termination.

**COPYRIGHT** All and any rights of Copyright, Design, Patent, Trademarks or any other Intellectual Property Rights or any Voice Recordings or Text-Chat messages created by the Self-employed Operator are owned by Excel Telemedia Ltd. Therefore all recordings, either in whole or part, made by Excel Telemedia Ltd remain the Copyright of Excel Telemedia Ltd. Copyright gives Excel Telemedia Ltd economic rights and rewards enabling them to control legal use of their material in a number of ways, such as by making copies, issuing copies to the public, performing in public, broadcasting and use on-line.

I agree that Excel Telemedia and its associated companies or partners may copyright, use and reuse, publish, distribute and exhibit any images, videos, conversations and any other media I may create either by using the services provided by Excel Telemedia and its associated companies or partners or for the purpose of submitting to Excel Telemedia and its associated companies or partners (hereby referred to as "content"). I agree to allow Excel Telemedia and its associated companies or partners the use of this content without limitation, including in advertising and publicizing of Excel Telemedia Ltd and its associated companies or partners. These rights are also extended to Excel Telemedia Ltd subsidiaries, successors, licensees and assignees. I agree that Excel Telemedia may edit my content in any way they see fit and are under no obligation to use any content submitted by myself. I agree that Excel Telemedia and its associated companies or partners shall be able to use my content across all media and manners known or to be learned without payment to myself unless otherwise stated.

I hereby release Excel Telemedia and its associated companies or partners from any and all claims, whether for libel, copyright, violation of privacy or any other matter occurring due to use of my content. I verify that all information given by myself (including content) and unless otherwise agreed, is true and accurate and I agree to be legally responsible for any claims arising from this information. I agree to pay the costs for any defence, and hold harmless, Excel Telemedia and its associated companies or partners in any legal action resulting from the use and content of content submitted or created by myself.

I am 18 years of age or over and of sound mind. I have fully read the above statement and understand my position in regards to the use of my content by Excel Telemedia and its associated companies or partners. All content is submitted of my own free will and I acknowledge that I have permission from any person(s) appearing in this content. I do not believe that by submitting this content to Excel Telemedia and its associated companies or partners I am violating any laws or moral standards of my community. I understand that these terms are binding and by signing this contract I agree to follow them until such time as they are terminated by Excel Telemedia and its associated companies or partners.

**PERSONAL PROPERTY** The Company accepts no responsibility for damage to, or loss of, personal property, including vehicles. The Self-employed Operator therefore, is recommended to take out an insurance policy to cover personal property, if it is felt appropriate.

**AGE** The Self-employed Operator warrants that, at the time of entering into this Agreement with Excel Telemedia Ltd, they are over the age of 18.

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**PhonepayPlus** Is the independent regulation board for premium rate services in the UK. The Self-employed Operator warrants that they have read the Excel Telemedia Ltd Operator Manual including the extracts from the current PhonepayPlus Code of Practice Edition, and all requirements of the PhonepayPlus Code of Practice are understood. The Self-employed Operator shall comply with all requirements of the Code of Practice at all times. Full and complete copies of the PhonepayPlus Code of Practice are available upon request or at [www.phonepayplus.org.uk](http://www.phonepayplus.org.uk).

**LAW** This agreement shall be construed in accordance with the Laws of England & Wales and shall be subject to the sole jurisdiction of the English courts.

By this agreement the Self-employed Operator enters into a contract for services with the Company. The Self-employed Operator is a Self-employed person (an independent contractor) providing services to the Company and the Self-employed Operator confirms and agrees that they are not an employee of Excel Telemedia Ltd.

I confirm these details are correct and that I fully agree to the terms and conditions of this agreement.

Full name of Self-employed Operator: \_\_\_\_\_

Signed by Self-employed Operator: \_\_\_\_\_ Date / /

Signed on behalf of Excel Telemedia Ltd



Nick Bakewell  
Product Administrator

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I confirm these details are correct and that I fully agree to the terms and conditions of this agreement.

Full name of Self-employed Operator: \_\_\_\_\_

Signed by Self-employed Operator: \_\_\_\_\_ Date / /

Signed on behalf of Excel Telemedia Ltd



Nick Bakewell  
Product Administrator

# Excel Telemedia Operator Question Sheet



Name..... Character Name.....

*Please answer the following questions as your chosen character. These will be shown in your online profile for customers to view, so make them as unique as possible. Keep your answers relatively brief but responding with more than a yes/no answer. Remember that the more specific and tantalizing you are in your answers, the more interest you're going to generate from callers.*

## **Short Introduction (140 characters/letters)**

*(This will appear on the landing page of the website. This needs to be sexy and enticing, telling the caller why he needs to choose you.)*

## **Long Introduction (500 characters/letters)**

*(This description is going to sit on your Main Profile and should describe who your character is. No personal information should be given!)*

## Excel Telemedia Operator Question Sheet



**What languages do you speak?**

**Which categories would you like to be in?**

*(Refer to the manual for the full list  
or see following sheet)*

**What turns you on?**

**Tell us about your naughtiest sexual  
experience.**

**What is your favourite fantasy?**

**What is your naughty secret?**

**What is your sex factor?**

*(i.e. submissive lady, fat bitch, foot fetish,  
cock expert, dominatrix etc.)*

**Why do you like having phone sex?**

## Category Questions

*Please only answer the following questions relevant to the categories you wish to be in.*

**18-25:** Why are young women sexier?

**Asian and Black:** Are Asian or black ladies better in bed?

**Domination:** Why do you like being in control?

**Granny/Mature:** Do grannies/mature ladies do it better?

**Large Ladies:** is big best?

**TV's/TX:** What is exciting about having sex with a TV?

**Male:** What is exciting about having sex with a male?

**Role Play:** What is your favourite role play?

**Fetish/Special interests:** What are your favourite fetishes?

**Submissive:** What's your pleasure in being submissive?